

BPP Professional Education Malta Limited

Essential business skills

Managing the Generation Gap

18 May 2011 (14.15 hrs – 17.45 hrs)

BPP Professional Education Malta Limited, Swatar

Course Objective



There are 4 generations in the workforce that think and behave differently. This session will highlight the preferences of each generation, enabling you to communicate, motivate and manage each one individually.

Course Outline:

- Diversity in the workplace
 - Global workforce
 - Talent management
- Generational Diversity
 - Age & background
- The Four Generations
 - Veterans
 - Baby Boomers
 - Generation X
 - Generation Y
- Implications for the workplace
 - Recruitment
 - Training & Development
 - Performance Management
 - Rewards
 - Management & Leadership
- Potential for conflict
 - Generational perspective
- Top Tips

Course Agenda

14.15 – 14.30	Registration
14.30 – 16.00	Managing the Generation Gap (Part I)
16.00 – 16.15	Coffee Break
16.15 – 17.45	Managing the Generation Gap (Part II)

CPE Hours

The event has been accredited with 3 hours of structured CPE qualifying under Professional competency as per MIA CPE Regulations.

Speaker Profile: Gary Millns MCM



Gary joined BPP in the Channel Islands in 1999 as Senior Lecturer on the Personal Effectiveness and Management Development Programme and became Managing Director of BPP (CI) Ltd in 2003. In July 2010 Gary became the Director for Offshore Centres and has recently become a Director of BPP Malta. He has over 25 years international experience in Training and Development gained from the Financial, Tourism and Hospitality sectors. He is a Member of the Chartered Management Institute and a member of the Institute of Directors and sits on their Training sub-committee.

Gary has extensive international experience working for several years as a Training Consultant in the Caribbean, developing and implementing attitude based courses to improve customer service both at staff and managerial level. His skills include the design, delivery and implementation of bespoke In-House Management Development programmes and change initiatives. He also works with organisations and individuals as their Corporate or Life Coach. Gary lectures on our ACCA, ICAEW, ICSA & CMI programmes and is an NVQ Assessor.

Booking & Payment Information

The seminar fee is € 40.

For booking kindly fill in the Registration Form and send it by post along with payment. Cheques should be made payable to BPP.

Registration Form

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BPP Professional Education Malta Limited, Swatar

Name & Surname: _____

ID Number: _____

Mailing Address: _____

Tel Number: _____ Mobile: _____

E-Mail: _____

Duly filled in application forms with the respective payment are to be sent by post to:

BPP Professional Education Malta Limited
Tower Business Centre
Tower Street
Swatar
BKR 4013

Closing date for application is 17 May 2011.